Non-Government Organisation
Information Development

Update on Information Development Activities

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Presentation to the WAAMH Sector Forum
Overview

• Background – what so far
• The state data collection
• Development and implementation process
• Future directions
• Key Dates for the initial collection
Background

- Dec’11-Mar’12
  - National working group meetings
    - Community Mental Health Australia (CMHA)
    - Mental Health Council of Australia (MHCA)
    - Department of Health and Ageing (DoHA)
    - Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA)
    - Australian Institute of Health and Welfare (AIHW)
    - Jurisdictional government representatives
    - Consumer and carer representatives
Background (cont.)

- July 2012
  - presentation to the WA CMO Sector forum introducing the data development work
- July 2012
  - information package distributed to Commission funded NGOs
- October 2012
  - WA NGO Technical Working Group (TWG) formed after seeking interest from NGOs
    - 12 NGOs sitting members
    - 10 NGOs non sitting members
    - Five meetings to date
Background (cont.)

- Jan 2013
  - TWG members preference for a web-based solution for data collection was agreed to by the Commission’s Corporate Executive

- Mar 2013
  - information development page on the Commission’s website created providing a central location for key material

- Jan-Jun’13
  - contract renewal incorporates changes based on national definitions and TWG agreements
Reporting—the big picture

Commonwealth
- National Mental Health Report
- Mental Health Services in Australia

AIHW
- MH NGOE NMDS

MHC
- WA MH NGOE SDC

STATE
- Annual Report
- KPI
- Feedback / Reports
- Contract Acquittal

NGO Systems

NGO
WA Mental Health NGO Establishment State Data Collection (NGOE SDC)

- **Why?**
  - collect nationally consistent information to better inform policy, practice and planning of NGO activities
  - recognised burden in regard to
    - what is being collected
    - when the collections occur
    - how the data is reported
    - who is requesting the data
  - compared with previous years there are some small changes to what is being reported
    - offset by having a collection based on the principle of collect once use many times.
WA Mental Health NGO Establishment State Data Collection (NGOE SDC)

• Objective is for one collection to meet requirements for
  – Contract acquittal reporting of
    • Activity
    • Standards, outcomes and recovery practices
    • Disability Access Inclusion Plan
    • Carers Recognition Act
    • Financial
  – State KPI
  – State Annual Report
  – Meet future Mental Health NGO Establishment National Minimum Data Set requirement
Development and Implementation Process

• Consulted with the
  – NGO members of the TWG
  – Assistant Director – Service Purchasing and Development
  – Assistant Director – Sector Development
  – Commission’s Corporate Executive

• Researched and sought quotes from potential providers based on agreed technical specifications

• WebSurvey deemed most suitable and services procured

• Initial development and testing (Commission)

• User acceptance testing (Commission contract managers and TWG NGO members)
Development and Implementation Process (cont.)

- Information sheet distributed to Commission funded NGOs
- Presentation to the WAAMH Sector Forum
- Changes to system based on UAT feedback
- Documentation (available within system)
  - user guide
  - data guides
  - full specifications
- Training
  - metropolitan based training
    • nine 1 hour training sessions at the Commission
  - regional based training
    • road trip (still in planning phase)
Future Directions

• Stage one focused on the development of the data collection process and consolidation of reporting requirements

• Future stages
  – improve functionality (feedback from users key)
  – add modules associated with 25 July 2014 reporting requirements
    • Disability Access Inclusion Plan
    • Carers Recognition Act
    • Financial
Future Directions (cont.)

- Future stages (cont.)
  - reduce burden associated with Commission requests for data resubmission and/or clarifications through
    - more real time validation
    - incorporate historical data
  - system generated reports/feedback

- Development of a report produced annually by the Commission for describing the mental health services provided by WA NGOs
  - performance over time
  - benchmarking
  - support business cases
  - potential gap identification
Key Dates

• ‘Go Live’ date **Monday 2 December 2013** and will cover the following reporting requirements of your contract
  – standards, outcome and recovery practices monitoring
    • National Standards for Mental Health Services for 2013
    • update on progress of 2013 service improvement areas
    • new 2014 service improvement areas
  – activity reporting
    • 6-month period 1 Jul to 31 Dec 2013

• **Due Date: 25 January 2014**

Please don’t leave it until the last minute to complete
Help?

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